



PLAYFAIR'S RESTAURANT & STEAKHOUSE

Group Booking Terms and Conditions

1. Deposit

For groups of eight guests or above, we require a deposit of £5 per person. The total amount of the deposit is only redeemable from the final balance at the end of the meal.

2. Cancellations and Refunds

For group bookings, Playfair's Restaurant has a seven-day cancellation policy. If a booking is cancelled seven days prior to arrival, a full refund will be offered. If cancelled within seven days of the booking, the deposit will not be refunded.

3. Changes to Bookings

Known changes to number of guests, date of booking and time of booking must be communicated to Playfair's Restaurant at the earliest possible time. We cannot guarantee availability of changes.

4. Lateness

As we are a small restaurant, demand for tables is high. We can only hold tables for up to 15 minutes, unless informed by guest of lateness and we are able to delay the booking. We allocate all our tables a two hour time slot at dinner and 90 minutes at lunch. Failure to arrive on time for the booking may reduce your time allocated to your table. Should we be unable to accommodate the later time this will be deemed as a cancellation.

For tables that have pre-ordered, arriving late may reduce your time allocated to your table, therefore a course may be deducted from your meal. The deducted course will still be charged to your bill.

5. Pre-Orders and Reduced Menu

If booking a group of 15 or above, we require a pre-order. To do this, you will have the choice of our group menus which will be emailed to you, along with a blank pre-order form. This must be returned to us no later than 48 hours before the booking. These menus are a set price with no substitutions possible.

The menu for any reservations requiring a pre-order booked within 48 hours of the reservation time and date will be subject to the Head Chef's discretion.

Failure to return a pre-order will result in the cancellation of the booking and the deposit will not be refunded.

6. Splitting of Bills

For groups of 8 or above, we do not offer the option of splitting the bill. One whole bill will be presented to the guest.



7. Service Charge

For Groups of 15 or above, a 12.5% service charge will automatically be added to the bill.